



Johannesburg
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SERVICE HOTLINE

REFERENCE NUMBER: 64/2018

10 April 2018

UPDATE ON MISSED SLA OF THE CORE AND SPECIALIST INDICES END OF DAY DATA PRODUCTS ON 9 APRIL 2018

The JSE experienced technical difficulties with the production routines on the evening of Monday, 9 April 2018. As a result of these problems the production and dissemination of the Core Indices (I.Zip) and Specialist Indices (SI.Zip) files were unfortunately delayed.

The production and dissemination delays were as a result of technical issues experienced by our Index partner who then resolved the issue.

The JSE apologises for the impact to your operations and your clients.

Market / Service:

- JSE Core Indices End of Day Data Service
- JSE Specialised Indices End of Day Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or Customersupport@jse.co.za

Issued By:

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